SUPPORT INFORMATION

Intrusion

2021-12-01

Factory and users reset

Restore default configuration, remove configuration and users.
Restore users, remove all users.

Table of content

1. Restore default configuration (Factory Reset) 2
2. Restore Users (RESET USERS) 3

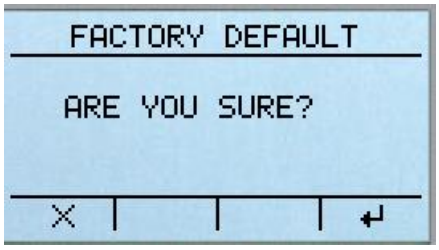
VANDERBILT

1. Restore default configuration (Factory Reset)

At the top right of the SPC Mother Board, there is a power terminal, and next to this terminal is a small button that allows you to restart the Control Panel.

Pressing this button on the top right corner of the SPC pcb, will restart the panel.
To do this, we invite you to press this button for approx. 30 seconds, the panel, and all connected elements, will turn off and then turn back on.
Keep pressing until a beep is heard on the keyboard, you can then release the button.

On the keyboard screen, a question appears as below.



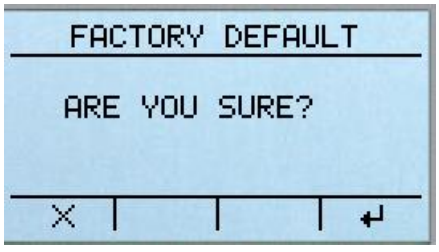
By pressing this button ↵, you will validate the restoration in factory configuration.
All the elements, again, will go out and then turn back on.
All that remains is to enter the data on the keyboard to continue the commissioning.

2. Restore Users (RESET USERS)

At the top right of the SPC Mother Board, there is a power terminal, and next to this terminal is a small button that allows you to restart the Control Panel.

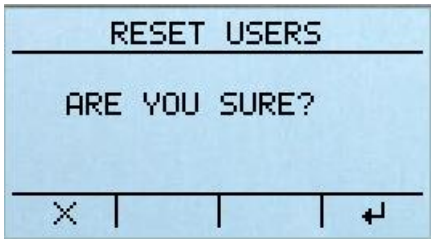
Pressing this button will restart the panel.
To do this, we invite you to press this button for approx. 30Seconds, the panel, and all connected elements, will turn off and then turn back on.
Keep pressing until a beep is heard on the keyboard, you can then release the button.

On the keyboard screen, a question appears as below.



Select the cancel Button, ✕. This will cancel the validation of the restoration of the factory configuration.

A new window appears.



By pressing the function key ↵, you will validate the restoration of users back to factory configuration.
All the elements, again, will go out and then turn back on.
All that remains is to enter the data on the keyboard to continue the commissioning.
Please note the Engineer code will be also defaulted (1111

SUPPORT INFORMATION

If you have any questions, please contact our Technical Competence Centre.

Contact details can be found on our website.

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