

Quick start guide SPCevo - How to manage licenses via SPC Connect?

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What are the available upgrade options:

- SPC42 → SPC52
- SPC53 → SPC63
- SPCPCB-G2 → SPC42
- SPCPCB-G2 → SPC52
- SPCPCB-G3 → SPC53
- SPCPCB-G3 → SPC63

Process at a glance:

Acre's SaaS solution SPC Connect allows to request and manage license upgrades on demand for the SPCevo controller series. Once a preferred distribution has been selected on the company account settings, authorized persons can perform license upgrades. The system will send out respective confirmation email to involved parties.

| License requested triggered by | EMAIL to INSTALLER | EMAIL to COMPANY MANAGER | EMAIL to Distribution partner |
|--------------------------------|--------------------|--------------------------|-------------------------------|
| Approved engineer (installer) | yes | yes | yes |
| Company manager | no | yes | yes |

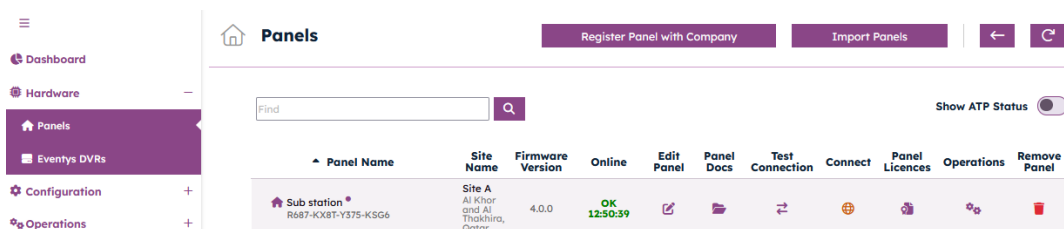
Prerequisites:

- Distribution partner must be selected in the company settings
- Either the company manager or an installer with appropriate rights can perform the licensing
- License upgrade operation available for online and offline controllers
 - o Online: controller is connected to SPC Connect via FlexC ATS
 - o Offline: controller is not connected to SPC Connect (e.g. part of a high-sec network)

License upgrade online SPCevo controller

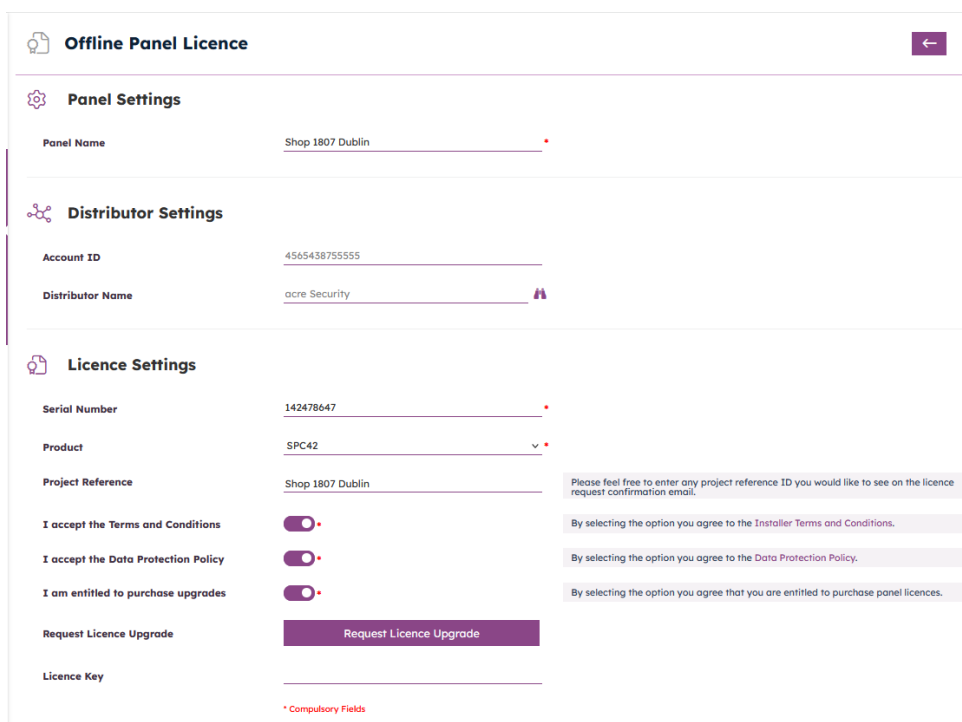
Navigate to Hardware / Panels

- The select the controller which should be updated



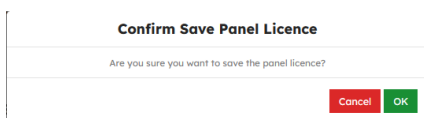
The screenshot shows the 'Panels' section of the SPCevo controller management interface. A sidebar on the left contains navigation options: Dashboard, Hardware, Panels (selected), Eventys DVRs, Configuration, and Operations. The main content area displays a table of panels with columns for Panel Name, Site Name, Firmware Version, Online status, Edit Panel, Panel Docs, Test Connection, Connect, Panel Licenses, Operations, and Remove Panel. One panel is listed: 'Sub station' with site name 'Site A Al Khor and Al Thakira, Qatar', firmware version '4.0.0', and online status 'OK 12:50:39'. Buttons for 'Register Panel with Company' and 'Import Panels' are visible at the top right.

- Click on **Panel Licenses**
- Fill in the form and accept mandatory checks to obtain a license code



The screenshot shows the 'Offline Panel Licence' form. It is divided into three sections: Panel Settings, Distributor Settings, and Licence Settings. Panel Settings includes 'Panel Name' (Shop 1807 Dublin). Distributor Settings includes 'Account ID' (456543875555) and 'Distributor Name' (acre Security). Licence Settings includes 'Serial Number' (142478647), 'Product' (SPC42), and 'Project Reference' (Shop 1807 Dublin). There are three checkboxes for terms and conditions, all of which are checked. A 'Request Licence Upgrade' button is present. A 'Licence Key' field is at the bottom, with a note that it is a compulsory field.

- Click on "Request License Upgrade"



The screenshot shows a 'Confirm Save Panel Licence' dialog box with the question 'Are you sure you want to save the panel licence?' and two buttons: 'Cancel' and 'OK'.

- Write down the license code and follow the instructions, how to upgrade the SPCevo controller license.

Licence Key H2cZ0KKGdNvOchWRHjxJ



License upgrade offline SPCevo controller


Navigate to Configuration / Licenses

- Click on “Create Offline panel license”




- Fill in the form and accept the mandatory checks to obtain a license code.

 **Offline Panel Licence**



 **Panel Settings**

Panel Name

 **Distributor Settings**

Account ID

Distributor Name

 **Licence Settings**

Serial Number

Product

Project Reference Please feel free to enter any project reference ID you would like to see on the licence request confirmation email.

I accept the Terms and Conditions By selecting the option you agree to the Installer Terms and Conditions.

I accept the Data Protection Policy By selecting the option you agree to the Data Protection Policy.

I am entitled to purchase upgrades By selecting the option you agree that you are entitled to purchase panel licences.

Request Licence Upgrade

Licence Key

* Compsatory Fields

- Click on “Request License Upgrade”

Confirm Save Panel Licence

Are you sure you want to save the panel licence?

Cancel
OK

- Write down the license code and follow the instructions, how to upgrade the SPCevo controller license.

Licence Key

How to upgrade the SPCevo controller license?

- Establish a connection with the SPCevo controller (local web access or remote connection via SPC Connect)
- Navigate to Configuration / Advanced / License
- Enter the obtained license code and click on “Save” to activate the license

The screenshot shows the 'License' tab under the 'Advanced' configuration menu. It displays the following information:

- S/N: 45118
- Current License Key: 0yMuOvA0Sa8Xrd5OrnpX
- New License Key:
- A 'Save' button is located below the input field.

Overview of all performed SPCevo license requests

Navigate to Configuration / Company to get an overview of all performed license requests

- Use the search option to search for specific incidents
- Click on the binoculars icon to see license details

| Panel Name | Offline license | Transaction Number | Serial Number | Product | License Key | Created By | Created Timestamp | View License |
|-----------------------|-----------------|--------------------------------------|---------------|----------|-----------------------|--------------|------------------------|--------------|
| Alex Home | ✓ | 0c338d8a-4098-433f-8d8f-0c73865a088f | 343632643 | SPCEU/53 | 4F4u4y7Jm8K023L5LW | Alex Scherff | 30/01/2024 10:02:17 | |
| Alex Home | ✓ | 7843d67c-4f52-4d7d-b0d4-f9d3d47f5d74 | 3433023 | SPCEU/53 | DW-K32P8AM7N8844Z9H | Alex Scherff | 25/01/2024 13:24:14 | |
| Hilber & Schmidt Bank | ✓ | 5707d4af-0588-4d3d-84d5-f9c8d4a9f929 | 1332223 | SPCEU/53 | qfT0H8B88u8hCGGx03 | Alex Scherff | 22/01/2024 10:44:31 | |
| Hilber & Schmidt Bank | ✓ | 99923d4a-ba38-4957-a95d-8946d4863280 | 41138 | SPCEU/53 | 27867u2j7uqj8m9wv3x | Admin | 22/01/2024 17:05:58 | |
| Shop 1807 Dublin | ✓ | 4c070761-447d-447d-864d-f023d66a1c38 | 343476647 | SPCEU | H3J-Z984Q28W-C08m9HqJ | Alex Scherff | 11/06/2024 08:03:30 | |

Authorize an installer to perform license requests

- Navigate to Configuration / Installer / Installer Profile
- Select or create an installer profile
- Enable the right “Manage Panel Licenses”

Manage Panel Licenses

