



VI Mobile ID 1.0.2 on iOS – Dark Mode Display Issue

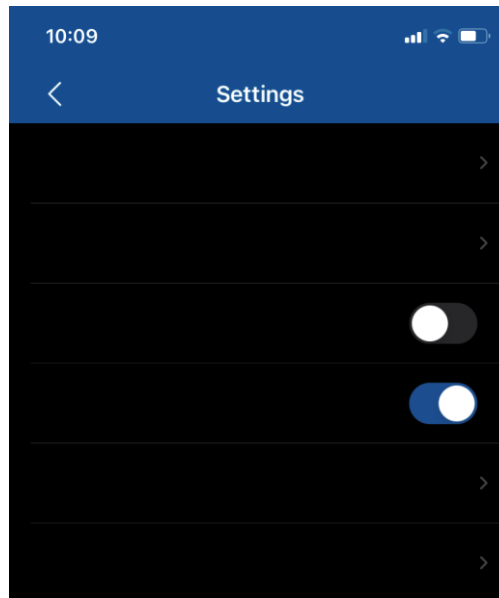
It has been found that in version 1.0.2 of the VI Mobile ID app, on iOS, if you have Dark Mode enabled, the different menus within the application are not visible.

This means that new users can't see where to authorize the application, and existing users cannot see where to access the settings or select other readers that may be in proximity.

Normal operation via the main app screen remains unaffected.

1. Issue Presentation

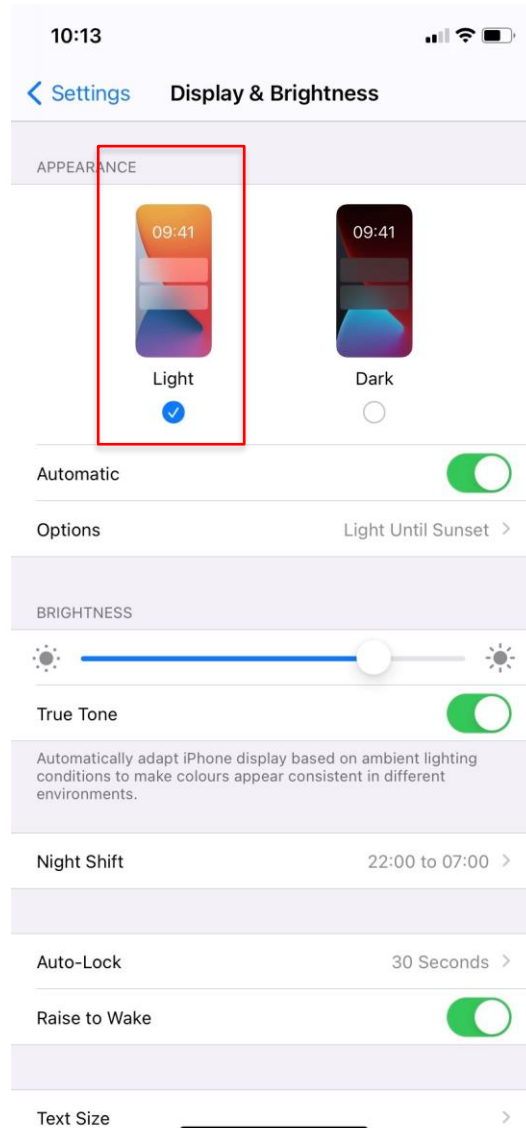
From a user perspective, the issue presents itself like the below:



SUPPORT INFORMATION

2. Temporary workaround to reveal settings menu

Until the mobile app receives a bug fix, the phone will have to temporarily be switched to the Light Theme, to reveal the options. This is done in the following location within “Settings” in iOS.



SUPPORT INFORMATION



If you have any questions, please contact our Technical Competence Centre.
Contact details can be found on our website.

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